

NEW SHIPPING REWARDS PROGRAM!

The Shipping Rewards Program helps a consultant earn free product points that can be used toward purchasing orders. Any Preferred Member or Wellness Advocate can earn Shipping Reward Program (SRP) Points in 3 ways: (1) By placing any online order, (2) By placing a Loyalty Rewards (LRP) or enrollment order, or (3) by placing an online LRP or enrollment order.



- Any **online or automated order** placed by a Wellness Advocate or Preferred Member (PM) will receive 50 percent of the value of the shipping costs in Shipping Reward Program (SRP) points.
- Any **Loyalty Rewards or enrollment order** placed through our member services line will receive 50 percent of the value of the shipping costs in SRP points.
- If a **Loyalty Rewards or enrollment order** is placed **online*** the consultant or member will receive 100 percent of the shipping costs in SRP points (in essence, free shipping).

Frequently Asked Questions

*What does “online or automated order” mean?

- This is an order placed by an IPC or PM online through their back office that remains untouched by a customer service agent.

When will points be added?

- SRP points will be added to accounts during the commission run approximately 15 days after the end of each month.

What orders qualify for Shipping Reward Points?

- Standard orders as well as Loyalty Reward orders can qualify for SRP points as long as they meet the program criteria.

What if an order is returned?

- If an order is returned, SRP points from the order will be canceled.

Does the Shipping Rewards Program only apply to standard shipping?

- No, any shipping method will qualify for SRP points as long as the order meets the program criteria.

Will SRP points expire?

- SRP points will expire based on the same expiration schedule as LRP points.

What markets can participate?

- United States and Canada

Why did my order take more than 2–5 days for standard shipping?

- The 2–5 days does not include warehouse processing time. Please allow 24 hours for processing on all forms of shipping.

Example of 100% shipping in SRP points

ORDER SUMMARY	
Item(s) Subtotal	\$144.00
Shipping	\$8.99
Estimated Shipping Reward Points	+ 9.00
Tax (8.3%)	\$11.87
Total Amount Due:	\$163.29
	TOTAL PV 115.00
SHIPPING OPTIONS	
UPS SurePost (\$6.99)	<input type="radio"/>
UPS Ground (\$8.99)	<input checked="" type="radio"/>
UPS Two Day Air (\$11.99)	<input type="radio"/>
UPS Sig. Required (Ground) (\$14.99)	<input type="radio"/>
UPS Next Day Air (\$24.99)	<input type="radio"/>
UPS Saturday Overnight (\$40.99)	<input type="radio"/>
dōTERRA Will Call	<input type="radio"/>
<input checked="" type="checkbox"/> This is for Personal Consumption	